

Grants Management: A modernized solution for grant administrators and applicants

INFO SHEET







A modernized solution for grant administrators and applicants

As part of the ServosGov framework, our Grant Management offering brings a modernized solution for common workflows among government agencies.

With an emphasis on creating efficient user experiences for both internal and external users, our approach includes service portal experiences for both grant applications and the people that review and support them.

Solution Capabilities



Grant Program Management

A customized dashboard allows program managers to create new programs, manage their existing ones and access helpful information all within a user-friendly portal designed specifically for them.



Browse & Search Grants

Using a variety of search and filter options, users can find grants and toggle between different eligibility criteria to be matched with the best programs for their personal situation and needs.



Customize Applications

Using ServiceNow's Catalog Builder, applications can be customized for each program with unique questions and settings using a modern and intuitive platform.



Grantee Profiles

All applicants establish a user profile before applying for grants, allowing them to view open and previously submitted applications, store their information for future applications, and access key information about open contracts right from their home page.



Reporting & Analytics

Conveniently view important metrics about budgets and application statuses for your programs or access more detailed reporting right from the dashboard.



Grantee Application Management

From the application dashboard, grantees can easily view the status of their applications using a visual timeline, submit requests, view their contract details, and keep track of their funds.







Grant Application Portal



Application Management



Program Manager Dashboard



Catalog Builder to Customize Application

Key Features

The Grant Management solution allows users to make applications easier to create and manage for grantees, and provides grant committees with the opportunity to see a holistic view of their applicants, manage their programs and keep track of their operational health.



Tailor program applications with ServiceNow's Catalog Builder



User-friendly and intuitive portal experience for both program managers and applicants



Match users with eligible grants using our customcreated components



House program and applicant data in a centralized platform by leveraging CSDM

About Servos



We are a ServiceNow Elite Partner who always does the right thing for our clients. We specialize in creating citizen-first ServiceNow solutions that provide great experiences for your constituents and employees.

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